

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 12 November 2020 15:31  
**To:** wastecomments  
**Subject:** Deposit Return Scheme - Feedback and suggestions  
**Attachments:** VID\_20200811\_195602859.mp4

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Dear Sir/Madam,

I would like to start by saying that I love the idea of the deposit return scheme. I would like to give some feedback regarding the experiences I have had using this system in other countries.

I have seen a system in Germany or Austria, where one had to have the receipt from when the bottles were purchased and it had to be returned to the same store where it was purchased from. This was a very bad system and would advise not to use this. On many occasions friends or relatives did not return them as they lost the receipt or because it was too much hassle.

I recently travelled to Croatia where they had a machine to return the bottles and cans. It did not matter where the bottles were purchased and it worked very well. It was a machine that required the barcode to be visible and would turn it until the barcode could be read. You could accelerate the speed of returning bottles by having the barcode face the top when placing them in. It is not possible to see the screen in the video but it counted the refund from the bottles and cans. It would then print out a receipt which the store would pay out in cash or remove from the purchases you made. I made a video of it as I was very impressed with it at the time and have attached it to this email.

Personally I think that the Irish are generally not as concerned about a few cent as some other European countries, as such I would suggest to increase the deposit on bottles. The reason for this is that when walking in the forests I see a lot of leftovers from campfires. There would be lots of leftover bottles, many of which would be smashed. I feel the people who would do this would not care much about 20 cent per bottle. However 50 cent would mean €3 return from a 6 pack, and I don't see them smashing the bottles (as much).

I really hope you can implement a great system and am looking forward to the day when it is a reality!

Kind Regards,  
[REDACTED]

PS: The Croatian system was brought in only a few years ago, it may be beneficial to speak with those who implemented it and to see how it works and find out what problems they faced.

