



## Top 5 Services

(Not including COVID Services)

- 1 Casual Certifications**  
210,136 transactions
- 2 Payment Statement Requests**  
48,715 transactions
- 3 Change of Payment Method**  
46,510 transactions
- 4 Apply for Personal Public Service Number**  
46,261 transactions
- 5 Back to School Clothing & Footwear Allowance Scheme Applications**  
43,070 transactions

## MyGov id

# 3.68m

Accounts

(47.48% are verified)



## MyWelfare

Over **4.2M**  
Sessions on MyWelfare

**696k**  
Customer transactions

Over **4.2M**  
Customer logins

**690k**  
Dashboard views

**1.2M**  
Users

**329k**  
Payment history views



## COVID Services

# 91,024

 (↓10%)

COVID-19 Enhanced  
Illness Benefit applications

↑ Increase in Q3 2022 from Q2 2022

↓ Decrease in Q3 2022 from Q2 2022

## What's New?



### July 2022:

- **Accommodation Recognition Payment (ARP)** went live on MyWelfare.ie on 25th July 2022.

### August 2022:

- **Digital Postbox:** Contributions History and Payment Statement delivered to MyWelfare notifications can now also be sent to **digitalpostbox.ie**, where a verified customer has set up their Digital Postbox

### September 2022:

- **Enhanced Illness Benefit** ended in Sept 22. MyWelfare facilitated over **893K applications** from March 20 to Sept 22.

\* All figures represent verified & basic customers