# **SERVICE LEVEL AGREEMENT**

# **BETWEEN CIVIL DEFENCE**

**AND** 

**IRISH COAST GUARD** 

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ANNEX A List of Civil Defence Units and Contact

Telephone Numbers.

ANNEX B Capability and Equipment for each Civil

Defence Unit.

ANNEX C List of Coast Guard Contact Telephone

Numbers.

#### 1. STATUS

This paper establishes the terms of a liaison agreement between Civil Defence and the Irish Coast Guard in relation to emergency incidents on the waters of Ireland.

#### 2. IRISH COAST GUARD ROLE

The Irish Coast Guard has the responsibility for initiation and coordination and / or control of maritime emergencies (SAR, Pollution, Salvage and Casualty) in the Irish Territorial Waters, Harbours and Coastline which include the Irish International Search and Rescue Region, the Pollution Responsibility Zone and for SAR arising from emergencies occurring in inland rivers, lakes and waterways. This includes the mobilisation, organisation and tasking of adequate resources to respond to pollution or threat of pollution, to persons or vessels in distress at sea or to persons at risk of injury or death on the cliffs or shoreline of Ireland.

#### 3. CIVIL DEFENCE ROLE

Civil Defence is a national organisation, which includes a Local Authority structure to provide support and assistance to the Primary Emergency Services and to local communities particularly in times of emergency or distress. The organisation has a number of developmental programmes and can provide a corps of trained, uniformed voluntary members with vehicles and equipment and supported by its own communications system.

The organisation has assisted by providing first-aid and ambulance services, rescue, search and recovery, fire fighting, disaster management, emergency feeding and care of the homeless at many incidents throughout the country.

# 4. CIVIL DEFENCE OPERATIONAL DETAILS, FACILITIES AND EQUIPMENT

Civil Defence resources are held at local authority level and there are mutual assistance agreements available locally to allow these resources to be accessed through the local authority Civil Defence Officer. Civil Defence will provide the Irish Coast Guard with the complete list of resources available in each area of operation. Any change in the status of resources will be notified to Irish Coast Guard as soon as practicable (Annex B).

#### 5. CALL-OUT PROCEDURES

In the event of the Irish Coast Guard requesting assistance from Civil Defence, the Irish Coast Guard Search and Rescue Mission Co-ordinator (SMC) will contact the Civil Defence contact person as laid down in Annex A and request assistance, stating the type of assistance required.

#### 6. OPERATIONAL PROCEDURES AND COMMUNICATIONS

In the event of Civil Defence being requested by the Irish Coast Guard to assist in an incident in the Irish Coast Guard area of responsibility, the Senior Civil Defence Officer will, on arrival at the scene, report to the Incident Manager, who shall be appointed by the Irish Coast Guard. In some circumstances the Senior Civil Defence Officer may be appointed to act as Incident Manager by the Irish Coast Guard.

In the event of Civil Defence being notified by the Gardai or a member of the public of an incident which is or appears to be in the Irish Coast Guard area of responsibility, Civil Defence should ask if the Irish Coast Guard has been advised but should also contact the Irish Coast Guard immediately themselves, either by using the 999 or 112 system or directly on 01-6620922 to enable the Irish Coast Guard to make a co-ordinated response.

When on scene, the Senior Civil Defence Officer will integrate with the emergency operation as tasked by the Incident Manager. The Civil Defence Officer will report back to the Incident Manager at regular intervals advising of areas searched and any other relevant information. It is the role of the Incident Manager to pass this information back to the Co-ordinating Centre.

#### 7. JOINT EXERCISES

Joint Exercises, training and training courses will take place utilising Irish Coast Guard/Civil Defence resources.

#### 8. INDEMNITY AND LIABILITY

In all cases indemnity and liability for Civil Defence equipment and personnel rests with Civil Defence. The decision to undertake any task requested by the Irish Coast Guard (MRCC/MRSC) rests with Civil Defence.

#### 9. ENDORSEMENT

Consultation has taken place and agreement has been reached between Civil Defence and the Irish Coast Guard.

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DIRECTOR GENERAL

IRISH COAST GUARD CIVIL DEFENCE

Date: 15<sup>th</sup> June 2015

# Annex 'A'

# www.civildefence.ie

LOCAL AUTHORITY	CIVIL DEFENCE OFFICER	TEL. NO	FAX	EMAIL
CARLOW	Mr. Padraig Cahill Carlow County Council,	(059) 9170352	2 (059) 9141503	3 pcahill@carlowcoco.ie
	Athy Rd, Carlow.	(087) 2432651		
CAVAN	Mr.Noel Burke Cavan County Council, Fire Brigade HQ,	(049) 4378468	3 (049) 4372943	3 nburke@cavancoco.ie
	Drumnavanagh, Cavan.	(087) 6793524		
	Mr. John Maguire A.C.D.O.	(049) 4378715 (049) 4378700		3 jmaguire@cavancoco.ie
	Cavan County Council, Fire Brigade HQ, Drumavanagh, Cavan	(0.0) 10.0.0	(0.0) 10.2010	, magano coaraneccone
	Cavaii	(087) 6868245	j	
CLARE	Mr. Noel Carmody, County Clare C.D. H.Q, Clonroadmore Business	(065) 6822199	0 (065) 6820597	7 ncarmody@clarecoco.ie
	Park, Quin Road, Ennis, Co. Clare.	(086) 8545386	3	
CORK CITY	Mr. John Ryan CD HQ, North Ring Rd,	(021) 4966333	3 (021) 4310745	5 john_ryan@corkcity.ie
	Ballyvolane, Cork.	(086) 2855472	!	
	Ms. Veronica Forde A.C.D.O CD HQ, North Ring Rd,	(021) 4288400	0 (021) 4288482	2 veronica_forde@corkcity.ie
	Ballyvolane, Cork	(086) 2520681		
CORK NORTH	Mr. John Maunsell Cork County Council, Annabella, Mallow, Co. Cork	(022) 30404 (087) 2557907	(022) 21889	john.maunsell@corkcoco.ie
CORK SOUTH	Mr. Patrick Duggan Cork County Council, New Road, Kinsale, Co. Cork.	(021) 4774949	(021) 4774916	6 patrick.duggan@corkcoco.ie
		(087) 2521824		
	Mr Niall Twomey Cork County Council, Civil	()	()	
CORK WEST	Defence Centre, North St Skibbereen, Co. Cork	(028) 21452 (086) 2595980	(028) 22192	niall.twomey@corkcoco.ie

DONEGAL	Ms. Edel Flynn	(074) 9175665	(074) 9175670	edel.flynn@donegalcoco.ie
	Civil Defence HQ, Railway Road, Stranorlar, Co. Donegal	(087) 2386579		
DUBLIN	Mr. James McConnell C.D.O. Civil Defence HQ, The Esplanade, Wolfe Tone Quay, Dublin 7.	(01) 6772699 (087) 2346000	(01)6772511	James.mcconnell@dublincity.ie
	Mr Aiden Hanna ACDO	(087) 9288372		aiden.hanna@dublincity.ie
	Mr Fergus Byrne ACDO	(087) 7709340		fergus.byrne@dublincity.ie
GALWAY	Mr Brendan Qualter Galway County Council, Fire	(091) 570940	(091) 587378	bqualter@galwaycoco.ie
	Station, Fr. Griffin Road, Galway.	(087) 6889399		
KERRY	Mr. Thomas Brosnan Kerry Co Co, Fire Brigade HQ,	(066) 7128500	(066)7122885	tbrosnan@kerrycoco.ie
	Balloonagh, Tralee, Co Kerry	(087) 6694011		
KILDARE	Ms. Patricia McNeela Kildare County Council, Aras Chill Dara, Devoy Park, Naas Co.	(045) 980200	(045) 980420	pmcneela@kildarecoco.ie
	Kildare.	(087) 2570506		
KILKENNY	Mr. Ray Regan ACDO	(056) 7794400	(056) 7794425	ray.regan@kilkennycoco.ie
	Fire Station HQ, Gaol Rd, Kilkenny.	(086) 3671526		
LAOIS	Mr. Liam Preston	(057)8664106	(057)8622777	lpreston@laoiscoco.ie
	Laois County Council, County Hall, Portlaoise, Co. Laois.	(087) 9273688		
LEITRIM	Mr. Brian Sweeney Park Lane Carrick-on-Shannon, Co. Leitrim	(071) 9650492 (087) 8311219	(071) 9621077	briansweeney@leitrimcoco.ie

LIMERICK	Ms. Cecilia O' Flaherty	(061) 496595 (061) 313292	cecilia.oflaherty@limerick.ie
	Limerick City & County Council, County Hall, Dooradoyle, Limerick.	(087) 7624164	
LIMERICK	Mr. Jos Kirby  Limerick City & County Council, County Hall, Dooradoyle, Limerick.	(061) 496454 (061) 496007 (086) 6095344	joseph.kirby@limerick.ie
LONGFORD	Mr. Seamus Kiernan (Acting)	(043) 3346228	skiernan@longfordcoco.ie
	Civil Defence Office, County Clinic, Dublin Rd, Longford.	(087) 0671788	
LOUTH	Mr Chris Connolly  Louth County Council, St. Dominic's Place, Carrick Rd, Dundalk, Co. Louth	(042) 9332272 (087) 6520454	chris.connolly@louthcoco.ie
MAYO	Ms. Rose Doherty Mayo County Council, Áras An Chontae, Castlebar, Co.Mayo.	(094) 9024400 (094) 902384 (087) 9443634	2 rdoherty@mayococo.ie
MEATH	Mr. Michael Fitzsimons  Meath County Council, County Hall, Navan, Co. Meath	(046) 9097214 (046) 909700 (087) 2450062	1 mfitzsimon@meathcoco.ie
MONAGHAN	Mr. Brendan Buckley	(047) 81100 (047) 82977	bbuckley@monaghancoco.ie
	Monaghan County Council, The Glen, Monaghan.	(087) 6349034	
OFFALY	Mr. Raphael Fallon Fire Station, Tullamore, Co Offaly	(057) 9327429 (057) 935152 (087) 1273869	4 rfallon@offalycoco.ie

ROSCOMMON	Mr. Raymond Dunne Roscommon County Council, Courthouse, Roscommon.	(090) 6637206 (090) 6626310 rdunne@roscommoncoco.ie (087) 9078854				
SLIGO	Ms. Marion Davis, County Hall, Riverside, Sligo	(071) 9142702 (071) 9144036 <u>mdavis@sligococo.ie</u> (087) 2522190				
TIDDEDADY	Mr.Anthony Graham	(067) 34543 (067) 33999 anthony.graham@tipperarycoco.ie				
TIPPERARY	Tipperary County Council, Civic Offices, Limerick Road, Nenagh Co. Tipperary	(087) 2651300				
	Ms. Dolores Fahey	(052) 6125888 (052) 6123339 dolores.fahey@tipperarycoco.ie				
TIPPERARY	Civil Defence Centre, Heywood Road, Clonmel, Co. Tipperary	(087) 2435001				
	Mr. Raymond Cowman	(058) 22012 (058) 43278 rcowman@waterfordcoco.ie				
WATERFORD	mirraymona oomian					
	Civil Defence Offices, Shandon Rd, Dungarvan, Co. Waterford.	(086) 8394183				
	Mr. Paul Nolan	(051) 872656 (051)872159 pnolan@waterfordcity.ie				
WATERFORD	Fire Station, Catherine St., Waterford.	(087) 2244324				
WESTMEATH	Mr. Brian Gillen	(044) 9348715 (044) 9343231 bgillen@westmeathcoco.ie				
	Civil Defence Headquarters, Culleen Beg, Mullingar, Co. Westmeath.	(087) 2546033				
WEXFORD	Ms. Gabrielle Willis Block C, 1 <sup>st</sup> Floor, Wexford County Council, County Hall, Carricklawn, Wexford	(053) 9196265 (053) 9196040 gabrielle.willis@wexfordcoco.ie (053) 9196391 (087) 2546024				
WICKLOW	Mr. Michael Richardson Wicklow County Council, Civil Defence H.Q., County Buildings, Wicklow	(0404) 67402 (0404) 67294 mrichardson@wicklowcoco (086) 8183358				

	Equipment Available						Active	
	4WD/Crew cabs/Jeeps	Rescue Trucks	Ambulances	Minibus/Vans	RIB/ Inflatable Boats	Control Vehicles	Others	Volunteers
Carlow	5	0	1	2	4		1Fire Tender	54
Cavan	4	0	3	3	3	1	1 Fire Tender, I Welfare trailer	239
Clare	2	0	2	3	2	3	1 Fire tender 1 Water tanker	204
Cork North	5	0	3	3	2	1		64
Cork South	4	0	2	3	2	1		46
Cork West	4		1	2	2	1		88
Cork City	5	0	2	2	2	0	1Fire tender	83
Donegal	4	0	3	2	2	0	1 Fire Tender, 1 Welfare/Radio Control Van	118
Dublin	20	1 +6 trucks	13	13	10	1	16 Fire Tenders, 1 Mobile canteen, 2 Hagglund all terrain	429
Galway	10		12	6	4			323
Kerry	5		3	4	3		1 Fire tender	97
Kildare	5	1	2	4	2		1 Fire Tender	55
Kilkenny	4		1	1	3	1	1 Fire Tender	41
Laois	6	0	2	4	3	1	Fire Tender	74
Leitrim	5	0	1	2	5			44
Limerick	7	0	5	6	4	1	2 Fire Tenders	219
Longford	4	0	2	3	2	1		71
Louth	4		2	3	3	1	1 Fire Tender	70
Mayo	3	0	4	5	4	1	2 Fire Tenders	92
Meath	4	1	4	3	2	1	1 Fire Tender, 1 mobile canteen, 1 JD Rough terrain vehicle	187
Monaghan	3	0	3	2	3		1 Fire Tender	87
Offaly	2	0	3	3	1	1	1 Fire Tender, 1 Mobile Canteen.	53
Roscommon	4	1	6	3	2	1	1 Fire Tender, 1 Welfare trailer.	131
Sligo	3	0	2	2	2		Mobile Canteen	102
Tipperary	10	0	5	8	5	3	4 Fire Tenders	239
Waterford	7	0	10	4	5	0	2 Fire Tenders	195
Westmeath	5	1	2	1	6	0	1 Fire Tender	120
Wexford	4	0	4	2	2	1	1 Welfare Trailer	119
Wicklow	7	0	2	5	3	1	1 Fire Tender	90

#### Annex C IRCG Contact List

IRISH COAST	Tel	00353 1 6783454
GUARD	Fax	00353 1 6783459
(Office hours only)	E-mail	admin@irishcoastguard.ie
National MOC	Tel	00353 1 6620922
Dublin	Fax	00353 1 6620795
(24 hour SPOC)	E-mail	DublinNMOC@dttas.ie
	Tel	00353 74 9370103
MRSC Malin	Fax	00353 74 9370221
(24 hour)	E-mail	MRSCMalinhead@irishcoast
		<u>guard.ie</u>
	Tel	00353 66 9476109
MRSC Valentia	Fax	00353 66 9476962
(24 hour)	E-mail	MRSCValentia@irishcoastgu
		<u>ard.ie</u>