



Top Services

- 1** Jobseekers Casual Certification
245,380 transactions
- 2** Illness Benefit
52,278 transactions
- 3** Payment Statement Requests
43,310 transactions
- 4** Apply for Jobseekers
39,276 transactions
- 5** Apply for PPSN
32,893 transactions
- 6** Change of Address
24,512 transactions
- 7** Contribution Statement Requests
22,786 transactions
- 8** Back to School
22,489 transactions



All transaction figures represent verified & basic customers

What's new?

Back to School Clothing & Footwear Allowance re-opened for applications on MyWelfare in June 2023

Did you know?



Did you know when a customer logs into **MyWelfare** with a verified account they can access their personal **Dashboard**. Here they can view the status of any claim they have made, manage their claim, and see a breakdown of any payments made to them. Dashboards were viewed more than 688k times in Q2.

MyGov **id**

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Accounts
(50.53% are verified)

