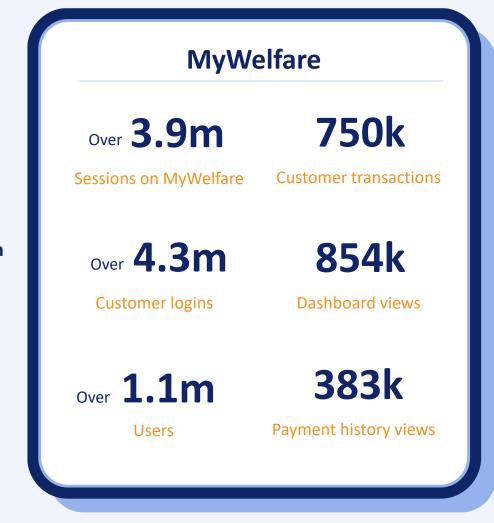
2024 Quarter 2 Snapshot (April – June inclusive)



Top Services

- Jobseekers Casual Certification 243,240 transactions
- 2 Illness Benefit 66,738 transactions
- Payment Statement Request 57,032 transactions
- Jobseekers Full Time Certification 52,655 transactions
- 5 Apply for Jobseekers 44,673 transactions
- 6 Contribution Statement Request 31,297 transactions
- 7 Apply for PPSN 31,158 transactions
- 8 Change of Address 30,746 transactions



What's New?



The Habitual Residence Condition (HRC) form was integrated into the Jobseeker's application on MyWelfare from 29 April.

An enhanced **Public Services Card Renewal** process was introduced in May to improve customer experience, along with a new instructional video available on "Renew your Public Services Card" **MyWelfare** information page.

Allowance opened for applications on **MyWelfare** from 12 June. There were over 19,800 transactions in June 2024.



