

Public Spending Code

Quality Assurance Report for 2014

Department of Justice and Equality Vote 24

Date of submission: February 2016

Version: 1.3

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1. Certification

The following Quality Assurance report is an assessment of compliance with the Public

Spending Code in the Department of Justice and Equality - Vote 24. It is based on a review of

the management of capital projects and current programme expenditure being considered,

underway or completed in 2014

The Quality Assurance review confirms that the Department of Justice and Equality (Vote 24) in

general complies with the Public Spending Code. A rating of 3.1 out of a maximum of 4 has

been assigned based on the audit work carried out

Signature of Accounting Officer:

Date: 19/2/16

2. Background

The Public Spending Code, <u>Circular 13/13</u>, follows on from a Government decision of 24 July 2012. The Public Spending Code is designed to ensure that the State gets the best possible value from the resources at its disposal. The Code applies to both capital and current expenditure and sets out the processes that should be applied by public service managers at different points of the expenditure lifecycle. It doe not examine payroll cost or numbers. The Accounting Officer must complete and publish a signed annual Quality Assurance Report that assesses compliance with the requirements set out in the Public Spending Code.

The Public Spending Code requires a number of steps to be taken by the Department. These include the following:

- 1. Draw up a list of capital projects and current expenditure programmes in place where money was spent in 2014 and publish this information on the Departments website. It also includes projects or programmes under consideration or completed in 2014.
- 2. Publish a summary of all capital or current expenditure procurements with an individual capital or programme value in excess of €10m that were tendered in 2014.
- 3. A number of divisions are selected for review and the division must self assess their compliance with the Public Spending Code requirements. The self assessment processes requires the Department to complete 7 checklists to determine the level of compliance. The checklists are based on a sample of projects at different stages of the programme / project lifecycle. The division ranks their level of compliance in the range 0-4 (4 being the highest/best rating)

The checklists include the follow

- 1. A comprehensive business case is in place for the expenditure.
- 2. Sanctions & approvals in place from the Department of Justice and the Department of Public Expenditure and Reform (DPER).
- 3. Appropriate appraisals are carried out.
- 4. Performance indicators are in place.
- 5. Procurement rules are being complied with.
- 6. Effective governance/management structures and processes are in place
- 7. Post project reviews are undertaken
- 8. An in-depth spot check to be carried out on a sample of projects by an Evaluation/Internal Audit Unit. This assesses the actual level of compliance with the Public Spending Code (It requires a more detailed examination of capital projects and current expenditure programmes and the processes in place).
- 9. The Department must submit a signed report to Department of Public Expenditure and Reform (DPER).
- 4. Internal Audit reviewed the sample of capital and current expenditure projects and programmes and validated the self assessment marks initially assigned by the responsible division.

3. Executive Summary

Opinion: Overall Quality Assurance Rating – 3.1 out of 4

This indicates that the Department has effective processes in place and in general complies with the requirements as set out in the Public Spending Code.

| Assurance level 2014 | Assurance level 2013 |
|----------------------|----------------------|
| 3.1 out of 4 | 3 out of 4 |

| Recommendations | 2014 | 2013 |
|----------------------------------|-----------------------------------|------------|
| Total recommendations | 8 | 11 |
| Recommendation completed | = | 2 |
| Recommendation ongoing | = | 3 |
| Recommendations restated | - | 5 |
| New recommendations 2014 | 5 new | 11 |
| Cancelled recommendation | | 1 |
| *Note the 5 recommendations from | n 2013 have been restated but mer | ged into 3 |

recommendations for 2014

Introduction

The Departments mission is to help make Ireland a safer and fairer place in which to live and work, visit and do business. The Department of Justice and Equality has a broad remit and touches on many aspects of national life

The Departments key responsibilities include the protection of life and property; the prevention and detection of crime; the provision of services for the buying and selling of property; the management of inward migration to the State and providing a Courts Service and other forms of investigative tribunals. On the international front, the Minister and the Department serve the interests of Ireland in relation to Justice and Home Affairs' matters by participating fully in the European Union, the Council of Europe and the United Nations among other international fora.

The Department provides oversight and coordination across the Justice sector. The Department has responsibility for 13 key areas). The Management Board has responsibility for the administration and policy development in the 13 areas

This report presents the quality assurance findings for Vote 24 - Department of Justice and Equality.

There was, as of March 2014, approximately 2,200 staff working in the Department of Justice and Equality (Vote 24). The overall budget was €363m with non payroll expenditure accounting for **€**236 (65%).

The current programmes of expenditure ongoing in the Department relates to the delivery of legislation and the functioning of the offices necessary to achieve its mission of providing a safer and fairer place in which to live and work, visit and do business.

The Department has an ICT Governance group with a remit to review and monitor planned ICT expenditure in the Department. There was no similar board for capital construction works; however capital expenditure is a very small percentage of the Departments expenditure (less than half of 1%).

Quality Assurance audit

The Departments Internal Audit Unit (IAU) carried out the quality assurance review to provide assurance that the Public Spending Code is being complied with. In advance of the review, the Department's Financial Management Unit (FMU) together with the relevant Division/Agency, provided an inventory of capital projects and current expenditure programmes and completed the 7 self assessment checklists detailed in this report. The review was carried out on one capital project which was under consideration in 2014, 1 current programme under consideration in 2014, 1 current programmes that were discontinued. A detailed examination of the expenditure from planning and appraisal stage was carried out on the revised capital project to provide accommodation for the Office of the State Pathologist and the City Mortuary.

| Analysis of global outturns | | | | |
|-------------------------------|--------------------------|--------------------------|--------------------------|-----------------------|
| Table 1 | Outturn 2014 €'000 | Outturn 2013 €'000 | Outturn 2012 €'000 | Outturn 2011 €'000 |
| Payroll cost | €109,566 | €108,751 | €109,252 | €132,121 |
| Grant in Aid Payroll costs | €17,771 | €20,199 | €20,919 | €15,933 |
| Total Payroll Costs | €127,337 | €128,950 | €130,171 | €148,054 |
| Non-Pay Capital expenditure | €1,074 | €1,033 | €1,257 | €278 |
| Non-pay Current expenditure | €234,865 | €228,144 | €224,009 | €251,820 |
| Total Non Payroll Costs | €235,939 | €229,177 | €225,266 | €252,098 |
| Total Expenditure | €363,276 | €358,127 | €355,437 | €400,152 |
| Appropriations in Aid (net of | | | | |
| pension deduction) | €56,757 | €56,337 | €44,674 | €41,898 |
| Pension related deduction | €6,346 | €7,166 | €7,288 | €8,110 |
| Net voted expenditure | €300,173 | €294,624 | €303,475 | €350,144 |
| % change on prior year | +2% | -3% | -13% | |

| Analysis of projects/programmes reviewed | | | | | |
|--|----------------------|---------------------------------|---------------------------------|----------------------------------|------------------------------------|
| Table 2 | Spent 2014 €'m | Number of projects value >€0.5m | Number of projects value <60.5m | Sample value quality checked €'m | Number of projects quality checked |
| Capital expenditure | 1.07 | 0 | 6 | €0.13 | 1 |
| in the Department | | | | | State Pathology |
| Capital grants issued | 0 | - | - | - | - |
| to external bodies | | | | | |
| Current expenditure | 234.74 | 44 | 13 | €12.5 | |

Appendix I – Inventory Report, gives further details of the projects / Programmes comprising Vote 24

| Sample of capit | Sample of capital projects and current expenditure programmes reviewed in 2014 | | | | | |
|-----------------|--|-----------|-----------------|----------------|----------------|--|
| Capital works | <u>Capital</u> | Capital | Current | Current | Current | |
| business case | works | work | programme | programme | programme | |
| /approval | <u>ongoing</u> | completed | business case | ongoing | completed | |
| stage | | | /approval stage | | | |
| Office of the | 0 | 0 | Charities | Outsourced | The Garda | |
| State | | | Regulatory | legal service, | Síochána | |
| Pathologist | | | Authority | Legal Aid | Complaints | |
| | | | | Board | Board. | |
| | | | | | Commissioners | |
| | | | | | for Charitable | |
| | | | | | Donations and | |
| | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | | Bequests | |

Opinion: Overall Quality Assurance Rating – 3.1 out of 4

This is the second year of the Public Spending Code, the Departments Financial Management Unit and the Internal Audit Unit (Quality Assurer) agreed on the capital projects and current expenditure programmes on which to base the self assessed and quality assurance ratings. The review provides an <u>average rating of 3.1 out of 4</u>, based on a review of the 7 self assessed checklists and the review of 1 Capital and the 4 Current programmes examined. There were a number of recommendations made but for the most part the Department of Justice and Equality (Vote 24) has good structures and processes in place and these are being complied with for recent expenditure.

The review found that 8 of the 11 recommendations outlined in the 2013 quality assurance review have not been fully implemented (3 are partially implemented/ongoing). 5 have been restated for 2014 (merged into 3 recommendations) and 5 new recommendations were made for 2014. The quality assurance review indicates that the Department of Justice and Equality (Vote 24) has effective structures and processes in place that comply with the Public Spending Code requirements.

Quality Assurance findings overall

Internal Audit review of the Departments compliance with the Public Spending Code

| Self Assessed Rating | Explanation of the marks |
|----------------------|--------------------------------------|
| 0 | No compliance with the Spending Code |
| 1 | Less than 50% compliant |
| 2 | 50 - 75%, Compliant |
| 3 | Greater than 75%, Compliant |
| 4 | 100% Compliant |

Internal Audit verification review of the Public Spending Code 7 self assessed check lists. Each of the 7 key areas are assigned a rating in the range 0 to 4 as outlined in the table above.

| | Table 3, Internal Audit overall rating of the Departments compliance with the Public Spending Code | | | | |
|---|--|----------------|---|--|--|
| # | Checklist Name | Internal Audit | Internal Audit Quality Assurance comment | | |
| | | overall rating | | | |
| 1 | General Obligations not specific to individual projects/program mes | 2.9 | The Public Spending Code is in its second year of operation. Internal Audit has worked closely with the Departments Financial Management Unit (FMU) in selecting the sample of projects and programmes for review. The review indicates that the initial Appraisal Templates should be reviewed and the revised guidelines and templates communicated to all managers. | | |
| 2 | Capital Expenditure being considered — Appraisal and Approval Expenditure to date 2014 (€0.13m) | 3.2 | The Coroners Office and the Office of the State Pathologist project is progressing to tender stage in 2015. The audit indicates that revised structures were put in place in 2014 by the Department to manage the project and good improvements have been made. The overall quality assurance rating for the Office of the State Pathologist of 2.4 in 2013 has been raised to 3.2 for 2014 based on the revised monitoring and governance structures in place. Performance indicators on which to measure the success or otherwise of the project were not formally set out at the beginning of the project, the project is now being monitored by the Project Board. A review of the project and an evaluation of its efficiency and effectiveness will be carried out on completion. | | |
| 3 | Current Expenditure being considered - Appraisal and Approval Incurring Capital | 3.2 n/a | The decision to create the Charities Regulatory Authority office arose from a Government decision. The Office has been put in place to achieve very specific outputs. The functions of the office were set out in the Charities Act 2009. The establishment of the Authority had been postponed until 2014 while options were considered. The overall organisation structure and processes are being managed by a designated Principal Officer and the Assistant Secretary Corporate Affairs. There was no material Capital Project incurring | | |
| | Expenditure | | expenditure in the Departments Vote 24 in 2014. The expenditure related to small purchases of IT equipment | | |
| 5 | Incurring | 3 | The Legal Aid Board is an independent statutory | | |

| | ~ | 1 | |
|---|---------------------------------|-----|--|
| | Current | | body operating under the aegis of the Department |
| | Expenditure | | of Justice and Equality (Vote 24) and provides |
| | Na | | access, in civil matters, to legal advice and |
| | Legal Aid Board | | representation in court proceedings to all citizens |
| | expenditure on | | including those of modest means. Overall the Legal |
| | outsourced legal | | Aid Board has reasonable systems in place to |
| | services (€9m | | ensure efficiency and effectiveness in the provision |
| | 2014) | | of Legal Services. The Legal Aid Board uses a |
| | | | combination of its own legal staff complemented |
| | | | by Private Practitioners. The services being |
| | | | delivered provide good value while meeting the |
| | | | needs of the clients within reasonable timeframes, |
| | | | though not necessarily meeting the target |
| | | | timeframes set down by the Board. There have been improvements in efficiency and effectiveness |
| | | | in recent years attested by the reducing number of |
| | | | cases on hand, the reduced staff numbers and the |
| | | | reduced expenditure on legal services and fees. The |
| | | | Value For Money carried out by the Department in |
| | | | 2011 made a number of recommendations and |
| | | | while these have been partially implemented the |
| 1 | | | Board should implement the remainder of these at |
| | | | an early date. |
| 6 | Capital | n/a | There was no capital expenditure projects |
| | _ | 4. | completed in 2014 |
| | expenditure | | |
| | completed | , | |
| 7 | Current | n/a | There were two current programmes that reached |
| | expenditure that | | the end of their life or were being discontinued. |
| | (i) reached the | | The original programmes of expenditure were |
| | end of its planned timeframe or | | broadened and the roles undertaken by the Garda |
| | (ii) was | | Síochána Complaints Board now come under the |
| | discontinued | | remit of the Garda Síochána Ombudsman Commission. The Commissioners of Charitable |
| | aiscontinucu | | Donations and Bequests were subsumed into the |
| | | | Charities Regulatory Authority. A further review of |
| | | | these Offices was not considered necessary as these |
| | | | were reviewed as part of the assessment of |
| | | | resources required for the new offices with the |
| | | | roles and functions set out under legislation. |
| | | | TO THE PARTY AND |

4. Overview of Quality Assurance check

Capital projects reviewed by Internal Audit

Capital projects expenditure being considered

This project was also reviewed (capital projects expenditure being considered) as part of the Public Spending Code Quality Assurance review 2013.

| Name | Office of the State Pathologist | |
|---------------------------|---|--|
| Value | Approx. €3.5 m | |
| | (collaboration with Dublin City Council | |
| | Department of Justice and Equality portion 31%) | |
| Initial assessment | Yes for the original project in 2006 | |
| Appraisal in place | Yes - insufficient | |
| Sanctions in place | Yes | |
| Planning & Design | Yes | |
| Procurement compliance | Existing building provided by OPW. Tender for | |
| | construction and refurbishment works scheduled for | |
| | 2015. Tender for specialist equipment scheduled for | |
| | 2015 | |
| Contracts in place | N/a | |
| Project Governance | None | |
| Local project management | Yes, Project Board put in place July 2014 | |
| Completed on time/budget | N/a | |
| Outputs delivered | N/a | |
| Post project review | N/a | |

Overall comment by Quality Assurer

Internal Audit reviewed the Office of the State Pathologist capital project. The Office of the State Pathologist is the only Capital Project under consideration in the Department in 2014 and at December 2014 was ready to proceed to the formal tender process. The project is collaboration between Dublin City Council (The City Mortuary) and the Department of Justice and Equality (The Office of the State Pathologist). In 2014 the total expenditure by the Department of Justice and Equality was €0.13m. The Department is the junior partner (31% financial commitment) in this venture, Dublin City Council are providing 69% of the funding. The Office of the State Pathologist building is a revised project being put in place following the cessation of the original planned building project in Marino. The contracted builder, the McNamara group was placed in receivership during the construction phase of the build. A former Garda station in Whitehall was put forward as a possible alternative site and would entail a smaller budget for the project, the work was due to go to tender for building redevelopment works in Quarter 1, 2015. The OPW has taken the lead to project manage the project.

Revised structures were put in place during 2014 and a Project Board comprising relevant stakeholders have meet regularly since July 2014, minutes are being maintained. The business case for the new developments should have been more rigorous and more in line with the Public Spending Code requirements. A short appraisal is on file for the scaled back project budget; the appraisal relies on the original multi criteria project appraisal for the Marino development and its assessment of the options, the new appraisal reviews only 2 options; that of (i) continuing on the existing site without modifications and (ii) the availability of the Whitehall site for an exchequer

funded project. Revised sanctions are documented on the file for approval in principle to go to tender. The project was ready to proceed to tender at December 2014.

The project management group should formally document the terms of reference for the group and the project manager. Performance indicators on which to measure the success or otherwise of the project were not formally set out at the beginning of the project, the project is however being monitored by the Project Board. The performance indicators need to be formally set out as they are required to carry out a Post Project review. A number of qualitative criteria should also be considered. A review of the project and an evaluation of its efficiency and effectiveness will be carried out on completion. While there are obvious indicators in the successful completion of a construction project, ongoing costs savings should be outlined in greater detail.

Current expenditure programmes reviewed by Internal Audit.

| | Table 5 Quality Assurance results - Outsourced Civil Legal Aid | | | |
|--------------------|--|--|--|--|
| Name | Outsourced | Internal Audit comment | | |
| | Civil Legal Aid | | | |
| Annual value | €9m | Predominately based on a cost per case basis for the private | | |
| * 10 · 1 · (10 | | practitioner work and a daily fee for counsel | | |
| Lifetime value (if | Annual | Ongoing expenditure that is demand driven. The Legal Aid | | |
| defined lifetime) | expenditure | Board maintains core staffing numbers to carry out the | | |
| | based on | work complemented by the use of outsourced legal services | | |
| | asylum seeker | when demand is high and financial resources allow. | | |
| T 1.1 1 | numbers | | | |
| Initial assessment | Yes | A Value For Money Review was carried out in 2011. | | |
| of the | | There are a number of recommendations yet to be fully | | |
| Programme | | implemented | | |
| Detailed business | Yes | Numbers availing of the services increased from less than | | |
| case | | 500 in 1995 to in excess of 5,000 by 1999. A memorandum | | |
| | | was sent to Government for decision on the policy in | | |
| | | August 1999. The memorandum outlined proposed details | | |
| | | of the scheme and the budget. | | |
| Economic | No | The budget of the Legal Aid Board has been increased on | | |
| appraisal | | occasion to allow for outsourcing of casework to ensure a | | |
| G | 7.7 | timely intervention for all clients. | | |
| Sanctions | Yes | Government decision with legislation enacted. | | |
| TD1 : 0 | *** | Civil Legal Aid Act 1995 | | |
| Planning & | Yes | Provide access to legal services for persons of limited | | |
| Design | 37 | means on an equal footing. | | |
| Procurement | Yes | Solicitor and Counsel Panels have been put in place for | | |
| | | District and Circuit courts. The Circuit Court panel is the | | |
| | | only panel currently closed to new solicitors. A very limited | | |
| | | number of cases are being outsourced to this panel in recent | | |
| | | years. The Legal Aid Board is considering opening the | | |
| | | panel to new solicitors with a view to increasing the number | | |
| | | of Circuit Court cases outsourced. | | |
| | | The fees for Civil Legal Aid cases are fixed fees per case | | |
| | | and it is the responsibility of the Client to select the services of a particular solicitor from a list of solicitors in the area. | | |
| Contracts in | Yes | | | |
| place | 1 03 | Contracts are in place for all outsourced Legal Service | | |
| prace | | providers on Civil Legal Aid panels maintained by the Legal Aid Board. | | |
| Programme | Yes | Monitored by the Legal Aid Board Chief Executive and the | | |
| oversight | 1 03 | Board of the Legal Aid Board. There is a Finance Officer in | | |
| O 1 ATDIBUTE | | Page 11 | | |

| Table 5 Quality Assurance results - Outsourced Civil Legal Aid | | | |
|--|-----------------|---|--|
| Name | Outsourced | Internal Audit comment | |
| | Civil Legal Aid | | |
| | | place and the senior management team manage the | |
| | | operation and associated costs. | |
| Local | Yes | Programme expenditure is monitored and managed on a | |
| Programme | | monthly basis by the Senior Management Team and by the | |
| management | | Chief Executive | |
| Completed on | Yes | The outsourcing of Civil Legal Aid work is carried out by | |
| time/budget | | in house solicitor resources but the work is outsourced | |
| | | where there is no internal capacity to undertake the work | |
| | | and the financial resources permit. The Board must meet the | |
| | | demand for services within existing resources allocated in | |
| | | the annual estimates process. | |
| Outputs delivered | Yes | The Board has managed to reduce the expenditure on | |
| | | outsourced civil legal aid in recent years while reducing the | |
| | | number of cases awaiting first consultation and also | |
| | | reducing the length of delay for first consultation | |
| Performance | Yes, ongoing | Ongoing monitoring by the Project Board. A review is | |
| review | evaluation | planned on completion of the project. | |

Overall comment by Quality Assurer

The Legal Aid Board was put on a statutory footing with the introduction of the Civil Legal Aid Act 1995. The Legal Aid Board provides legal aid through the Boards law centres located throughout the country. The outsourcing of Civil Legal Aid is a complementary service to help meet the demand for its service. A Value For Money review was carried out on the Legal Aid Board service in 2011 and a number of recommendations were made, at the time of the audit 7 of the 11 recommendations made in that report remain partially implemented

The expenditure on outsourced civil legal aid services has reduced in recent years from €9.8m in 2012 to less than €9m in 2014. The Board manages the outsourcing of cases to complement the service offered by the law centres and ensure the best value use of resources is being achieved. Cases in the District Court are generally outsourced where a fixed fee ensures that value for money is obtained. The Legal Aid Board has panels of solicitors and barristers in place; these are mostly open to new applicants with the exception of the Circuit Court private practitioner panel.

The Board should continue to mange the programme expenditure to ensure the best use of resources and a timely service to clients. The value for money report recommendations which remain outstanding should be implemented at an early date.

Quality Assurance Unit
Quality Assessed by:

Date: 9/2/2016)

5. Expenditure Analysis

5.1 Inventory of expenditure

Summary of the inventory spreadsheet (detail in appendix A)

The Capital expenditure budget per the revised estimate for 2014 was €1.87 million. The outturn indicates there was €1.07 million aggregated Capital expenditure incurred for asset purchases throughout the Department of Justice and Equality (Vote 24) (single job values < €500k) in 2014. One capital project remained under consideration by the Department in 2014.

The current expenditure budget per the Revised Estimate for 2014 was €254.47 million. Thirteen core programmes of expenditure have been identified in the outturn for the Department of Justice and Equality (Vote 24). Total current expenditure of €235 million has been identified.

Payroll expenditure in 2014 (including grant in aid payroll costs) amounted to €126.7 million. Appropriation in Aid (including pension related deduction) in the year totalled €56.67 million.

5.2 Procurements/Projects in progress

Summary of the Procurement spreadsheet (detail in appendix B)

The Department of Justice and Equality (Vote 24) held a number of procurement competitions in 2014. There were no procurements during 2014 with a contract value in excess of €10 million over their lifetime.

| Projects | No. Of Procurements | 2014 Spend | Comments |
|----------|---------------------|------------|----------|
| Capital | 0 | 0 | - |
| Current | 0 | 0 | _ |

6. Assessment of compliance by the Department and Internal Audit

| Rating table | | | | |
|-----------------|--------------------------------------|--|--|--|
| Assessed Rating | Explanation | | | |
| 0 | No compliance with the Spending Code | | | |
| 1 | Less than 50% compliant | | | |
| 2 | 50 - 75%, Compliant | | | |
| 3 | Greater than 75%, Compliant | | | |
| 4 | 100% Compliant | | | |

Note, The Auditor carrying out the Quality Assurance checks must deem the self assessed ratings appropriate before signing this checklist

The following analysis outlines the ratings (0-4) determined by Internal Audit for each of the 7 required checklists. Checklist 1 assesses compliance in general terms by the Department against criteria set down in the Public Spending Code. The remaining checklists assess compliance for both capital projects and current programmes at 3 different stages of their life cycle. The stages include those projects/programmes (i) under consideration, incurring expenditure and (iii) those that are completed.

6.1 Checklist completion: Approach taken and results

Assessed Quality Assurance Rating assigned by Internal Audit - 2.9

Checklist 1: General Obligations not specific to individual projects / programmes

| | | | or of other programmes |
|-----------------------------------|----------|-----------|--|
| | Self- | Internal | |
| | Assessed | Audit | |
| | Complia | Quality | |
| | nce | Assurance | |
| Justice (Vote 24) GENERAL | Rating: | Rating: | |
| | 0 - 4 | 0 - 4 | Comment/Action Required |
| Does the Department ensure, on | 3 | 3 | The Department issued information to all offices |
| an ongoing basis that appropriate | | | subject to the Public Spending Code. An |
| people within the Department | | | information session was held on 20/11/2013. 2 |
| and in its agencies are aware of | | | training seminars were held in the Department for |
| the requirements of the Public | | | all relevant Officers to attend (9/1/2014 & |
| Spending Code? | | | 27/2/2014. There has been a large movement of |
| | | | personnel between Divisions in recent months and |
| | | | the Public Spending Code should be reissued and |
| | | | further training provided. |
| Has training on the Public | 3 | 2 | Training was provided as outlined above. Training |
| Spending Code been provided to | | | needs to be provided periodically to managers to |
| relevant staff? | | | ensure that they are familiar with and to reinforce |
| | | | the Public Spending Code requirements. |
| Has the Public Spending Code | 4 | 2 | Yes, in general guidelines have been produced. |
| been adapted for the type of | | | This is the second year of the appraisal process and |
| project/programme that your | | | the checklists and guidelines provided will be |
| Department is responsible for? | | | reviewed in advance of the 2015 Quality Assurance |
| I.e. have adapted guidelines been | | | report to incorporate DPERs changes and issue to |
| developed? | | | relevant staff of the Department. |
| Has the Department in its role as | 3 | 2 | The Departments Head of Finance informs all |
| Sanctioning Authority satisfied | | | agencies of the need to comply with the Spending |
| itself that agencies it funds | | | Code when providing sanction and monitors overall |
| _ | | | |

| | C. IC | 780. A | |
|---------------------------------------|----------|-----------|--|
| | Self- | Internal | |
| | Assessed | Audit | |
| | Complia | Quality | |
| | nce | Assurance | |
| Justice (Vote 24) GENERAL | Rating: | Rating: | |
| | 0 - 4 | 0 - 4 | Comment/Action Required |
| comply with the Public Spending Code? | | | spend within the Vote and in the Justice Sector. |
| Have recommendations from | 2 | 3 | The recommendations made have been followed |
| previous Quality Assurance | | | up. The recommendations have not been circulated |
| exercises (incl. old Spot-Checks) | | | to the wider Department. |
| been disseminated, where | | | |
| appropriate, within the | | i | |
| Department and to your | | | |
| agencies? | | | |
| | 3 | 3 | There has been improvement in the management of |
| | | | capital projects with revised project management |
| Have recommendations from | | | structures introduced in 2014. The review indicates |
| previous Quality Assurance | | | that 4 of the 11 recommendations from the 2013 |
| exercises been acted upon? | | | report have not been fully implemented. |
| 1 | 4 | 3 | This report sets out the level of assurance for the |
| Has an annual Public Spending | | | Departments compliance with the Public spending |
| Code Quality Assurance Report | | | code for 2014. There have been delays in getting |
| been submitted to the | | | the work completed; Internal Audit is examining |
| Department of Public | | | the process involved to assist in meeting the DPER |
| Expenditure & Reform? | | | timeframe for submitting the report. |
| Was the required sample | 3 | 3 | Yes, a small number of projects (1capital and 4 |
| subjected to a more in-depth | 5 | | current expenditure programmes with a total value |
| Review i.e. as per Step 4 of the | | | of €10m were selected to allow for a more in depth |
| QA process | | | examination. |
| ZII PIOOOD | 4 | 4 | |
| | 7 | 7 | The Secretary General signed off on the 2013 Public Spending Code; however this has not been |
| Has the Accounting Officer | | | |
| Has the Accounting Officer | | | published to date. Internal Audit will work with the |
| signed off on the information to | | | Financial Management Unit to ensure that the |
| be published to the website? | | | document is published in the short term. |

Quality Assurance Opinion: Overall Assurance rating 2.9

The Public Spending Code is in its second year and communicating the requirements to the throughout the Department remains ongoing. Internal Audit has again worked closely with the Departments Financial Management Unit (FMU) in selecting the projects and programmes for review. Internal Audit has reviewed the self assessment checklists completed by the FMU / Division and also carried out an independent review of the level of compliance in place. The review indicates that the initial Appraisal Templates should be reviewed and the revised guidelines and templates communicated to all managers.

Self Assessed by:

Date:

08 102 / 16

Quality Assurance Unit Quality Assessed by:

Date:

(09/02/16)

Checklist 2: -Capital Expenditure being considered - Appraisal and Approval

Assessed Quality Assurance Rating assigned by Internal Audit – 3.2

The Office of the State Pathologist was assessed as part of the 2013 Public Spending Code Review of capital projects under consideration. Revised management structures were put in place in early 2014 to bring the project to completion and meet a number of the recommendations from the previous report. The Office of the State Pathologist remains the only capital project under consideration, the project received approval to proceed to tender in November 2014.

| SAMPLE - The Office of the | Self- | Internal Audit | Comment/Action Required |
|--|-------------|----------------------|--|
| State Pathologist | Assessed | Quality | |
| | Compliance | Assurance | |
| | Rating: 0-4 | Rating: 0 - 4 | |
| Was a Preliminary Appraisal undertaken for all projects > €5m | - | _ | An appraisal was undertaken for the original project. The project was approved by the Minister and DPER. The revised project has a budget of approx. €3.5m. |
| Was an appropriate appraisal method used in respect of each capital project or capital programme/grant scheme? | 2 | 2 | An appraisal was undertaken for the current project (Whitehall). The revised appraisal relies on the original multi criteria appraisal but, with reduced budget and considers only 2 options. The project has proceeded to tender without any further review of the project appraisal. |
| Was a CBA/CEA completed for all projects exceeding €20m? | N/A | N/A | N/A |
| Was an Approval in Principle granted by the Sanctioning Authority for all projects before they entered the Planning and Design Phase? | 3 | 3 | The original project had approval. The revised project sited in Whitehall has not obtained approval. Approval was sought before the project has proceeded to tender. |
| If a CBA was required was it submitted to the CEEU for their view? | N/A | N/A | N/A |
| Was the NDFA Consulted for projects costing more than €20m? | N/A | N/A | N/A |
| Were all projects that went forward for tender in line with the Approval in Principle and if not were the detailed appraisal revisited and a fresh Approval in Principle granted? | 4 | 4 | Yes, in line with the revised project specifications. |
| Was approval granted to proceed to tender? | 4 | 4 | Yes, approval from DPER 7 November 2014 |
| Were Procurement Rules complied with? | 4 | 4 | Yes, advertised on etenders by OPW |
| Were State Aid rules checked for all supports? | 4 | 4 | Yes |
| Were the tenders received in line with the Approval in Principle in terms of cost and what is expected to be delivered? | 3 | 4 | Yes, construction costs outlined by the tenders were broadly in line with the Approval In Principle costs and project deliverables. |

| Were Performance Indicators | 2. | 2 | Performance indicators were not specified |
|----------------------------------|----|----------|---|
| specified for each | 2 | <i>★</i> | at initiation of the project but there is |
| project/programme which will | | | enough information available from the |
| allow for the evaluation of its | | | specification, planning and design input of |
| efficiency and effectiveness? | | | various stakeholders who will allow for |
| | | | the evaluation of its efficiency and |
| | | | effectiveness. The Departments project |
| | | | coordinator has undertaken to ensure that |
| | | | the objectives are clear and a review will |
| | | | be undertaken to evaluate its efficiency |
| | | | and effectiveness. |
| Have steps been put in place to | 2 | 2 | The project is being monitored by the |
| gather the Performance Indicator | | | Project Board for achievement of overall |
| data? | | | objectives of delivery of premises |
| | | | according to plan and design and within |
| | | | budget. |

Quality Assurance Opinion: Overall Assurance rating 3.2

The project is advancing to tender stage in 2015, revised structures were put in place for 2014 in the Department to manage the project and processes have been strengthened. The overall quality assurance rating for the Office of the State Pathologist of 2.4 in 2013 has been raised to 3.2 for 2014 based on the revised monitoring and governance structures in place.

The project is a collaboration between the Dublin City Council (The City Mortuary) and the Department of Justice and Equality (The Office of the State Pathologist). The Department is the junior partner providing 31% of the funding in this venture, with Dublin City Council providing 69% of the funding.

Performance indicators on which to measure the success or otherwise of the project were not formally set out at the beginning of the project, the project is however being monitored by the Project Board for the broad objectives. A review of the project and an evaluation of its efficiency and effectiveness will be carried out on completion.

Regular reports were not being provided to the Management Board on (i) appraisal of capital projects (ii) management of capital projects and progress on capital programmes.

Self Assessed by:

Date: (00/02/16)

Quality Assessed by:

Date: (09/02/1L)

Checklist 3: -Current Expenditure being considered - Appraisal and Approval

Assessed Quality Assurance Rating assigned by Internal Audit – 3.2

| | | Internal | |
|----------------------------------|------------|-----------|---|
| | Self- | Audit | |
| | Assessed | Quality | |
| | Compliance | Assurance | |
| Charities Regulatory Authority | Rating: | Rating: | |
| | 0 - 4 | 0 - 4 | Comment/Action Required |
| Were objectives clearly set? | 4 | 3.5 | Yes, A Government decision was made to |
| | | | include the establishment of the Charities |
| | | | Regulatory Authority (CRA) as part of the |
| | | | Charities Act 2009. The Charities Act set |
| | | | down broad functions and objectives for the |
| | | | Authority. The business case set out a |
| | | | number of objectives for the establishment |
| | | | of the CRA and also post establishment. |
| Are objectives measurable in | 3 | 3 | The functions for the CRA set out in the Act |
| quantitative terms? | | | are broad. The Authority is preparing a draft |
| | | | strategy which will involve setting out the |
| | | | detailed objectives and performance |
| | | | indicators for the organisation. |
| Was an appropriate appraisal | 3 | 3 | The 2009 Charities Legislation saw a |
| method used? | | | commitment by the Government to setting |
| | | | up the Charities Regulatory Authority. |
| | | | There was no formal appraisal method used. |
| | | | The Minister conducted a public |
| | | | consultation in early 2013 on 3 key areas of |
| | | | the Charities Act 2009; CRA, Register of |
| | | | Charities and Financial and Activity |
| | | | Reporting by Registered Charities to the |
| | | | CRA. The Department examined the |
| | | | requirements for the Office as set out in the |
| | | | Act and reviewed against what was in place |
| | | | in other jurisdictions and considered different structures. |
| | | | The business case considered a number of |
| | | | benefits and risks of not proceeding and |
| | | | consulted the Attorney Generals office on |
| | | | options for the office structure. Resources |
| | | | required to carry out the functions were also |
| | | | outlined. |
| | | | The project was closely managed by the |
| | | | Head of Charities Division (now Chief |
| | | | Executive of the CRA) |
| Was a business case prepared for | 4 | 3 | A broad outline of resources required was |
| new current expenditure? | | | indicated in a detailed business case |
| <u> </u> | | | prepared for the Minister. |
| | | | There has been no approval of the |
| | | | additional resources required by the |
| | | | Authority. |
| Has an assessment of likely | 4 | 3.5 | Yes an assessment was carried out based on |
| | • | | out out out out off off |

| | | Testamen | |
|-----------------------------------|------------|-----------|---|
| | 0.16 | Internal | |
| | Self- | Audit | |
| | Assessed | Quality | |
| | Compliance | Assurance | |
| Charities Regulatory Authority | | Rating: | |
| | 0 - 4 | 0 - 4 | Comment/Action Required |
| demand for the new | | | data available in the Charity Sector. Details |
| scheme/scheme extension been | | | of likely demand were provided in the |
| estimated based on empirical | | | business case. |
| evidence? | | | |
| Was the required approval | 4 | 4 | The CRA was established by Government |
| granted? | | | decision (Statutory Instrument No. 456 of |
| | | | 2014). Department sanction was received. |
| Has a sunset clause been set? | N/a | N/a | No, the Authority is being set up as |
| | | | permanent body to regulate charities in |
| | | | Ireland as envisaged in the Charities Act |
| | | | 2009. |
| Has a date been set for the pilot | N/a | N/a | - |
| evaluation? | | | |
| Has the methodology and data | N/a | N/a | No, the Charities Act 2009 requires a |
| collection requirements for the | | | review to be carried out on the Charities |
| pilot evaluation been agreed at | | | Regulatory Authority within 5 years of set- |
| the outset of the scheme? | | | up. It is envisaged that a review will be |
| | | | completed by 2019. |
| If outsourcing was involved were | 4 | 4 | Limited outsourcing was undertaken. |
| Procurement Rules complied | | | National procurement rules were complied |
| with? | | | with. |
| Were Performance Indicators | 3 | 3 | No, performance indicators were not |
| specified for each new current | | | specified, however broad functions |
| expenditure proposal or | | | /objectives were outlined in the Legislation. |
| expansion of existing current | | | It is the offices intention for 2015 that these |
| expenditure which will allow for | | | broad objectives will form the basis for the |
| the evaluation of its efficiency | | | Authority strategy document and their |
| and effectiveness? | | | performance indicators |
| Have steps been put in place to | 2 | 2 | No, these will be undertaken shortly as the |
| gather the Performance Indicator | | | business plans and reporting structures are |
| data? | | | put in place for the CRA |
| data? | | | put in place for the CRA |

Quality Assurance Opinion: Overall Assurance rating - 3.2

The Board for the Charities Regulatory Authority was appointed on 30th April 2014 and oversaw the set up of the Authority. The Charities Regulatory Authority was established on 16th October 2014. The decision to create the Authority arose from a Government decision and included the commitment in the Charities Act 2009. The Charities Act 2009 was enacted to provide for better regulation of charities in Ireland in order to ensure greater accountability and to protect against abuse of charitable status and fraud. The Charities Regulatory Authority is being established to support these aims and to enhance public confidence in charities and increase transparency in the sector. The Authority has been established with all the key milestones set out in the business plan being met.

The appraisal and approval process of the Authority was well managed. There was an informal appraisal process and the office was setup within the existing resources for the most part. A comparison with similar offices in neighbouring jurisdictions was carried out. The broad functions/objectives of the CRA are set down in the Legislation. There is a commitment by the Chief Executive to put in place a system of performance indicators for these broad objectives, the legislation requires a review to be carried out of the CRA within 5 years of its establishment. The ability to put in place all the desired systems and processes will depend on the provision of the additional resources as set out in the Business plan.

Self Assessed by:

Date:

(08/02/16)

Quality Assurance Unit Quality Assessed by:

Date:

(09/02/16)

Assessed Quality Assurance Rating assigned by Internal Audit-N/A

There were no Capital projects in excess of €500k incurring capital expenditure.

| | Self-Assessed Compliance Rating: 0–4 | Internal Audit Quality Assurance Rating: 0-4 | Comment/Action Required |
|---|--|--|-------------------------|
| Was a contract signed and was it in line with the approval in principle? | N/A | N/A | |
| If a construction or ICT project was the contract for a fixed price? | N/A | N/A | |
| Are suitable management structures in place, commensurate with the scale of projects? | N/A | N/A | |
| Did management boards/steering committees meet regularly as agreed? | N/A | N/A | |
| Were Programme Co-ordinators appointed to co-ordinate implementation? | N/A | N/A | |
| Were Project Managers, responsible for delivery, appointed and were the Project Managers at a suitable level for the scale of the project? | N/A | N/A | |
| Were monitoring reports prepared regularly, showing implementation against plan, budget, timescales and quality? | N/A | N/A | |
| Did the project keep within its financial budget and its time schedule? | N/A | N/A | |
| Did budgets have to be adjusted? | N/A | N/A | |
| Were decisions on changes to budgets or time schedules made promptly? | N/A | N/A | |
| Did circumstances ever warrant questioning the viability of the project? (exceeding budget, lack of progress, changes in the external environment) | N/A | N/A | |
| If circumstances did warrant questioning the viability of a project was the project subjected to adequate examination? | N/A | N/A | |
| If costs increased was approval received from the Sanctioning Authority? | N/A | N/A | |
| Were any projects terminated because of deviations from the plan, the budget or because circumstances in the environment changed the need for the investment? | N/A | N/A | |

| For projects > €20m were quarterly reports on progress submitted to the MAC or Management Board and to the Minister? | N/A | N/A | |
|--|-----|-----|--|
| Were prescribed annual tables on projects, completed or in progress and | N/A | N/A | |
| > \equiv 20m submitted to the Department of | | | |
| Public Expenditure & Reform? | | | |

Quality Assurance Opinion: overall assurance rating - N/A

There were no Capital Projects undertaken in 2014 in the Department.

Self Assessed by: Date: (08/02/16)

Quality Assurance Unit
Quality Assessed by:

Date: (09/02/11)

Assessed Quality Assurance Rating assigned by Internal Audit – 3.05

| SAMPLE – Outsourced Legal Services, Legal Aid Board (Civil Legal Aid) | Self-Assessed Compliance Rating: 0-4 | Internal Audit Quality Assurance Rating: 0 | Comment/Action Required |
|---|--|--|--|
| Are there clear objectives for all areas of current expenditure? | 4 | 4 | Yes, the primary purpose of the expenditure is to fulfil the Governments policy of equitable access to Justice. The Legal Aid Board provides access, in civil matters, to legal advice and representation in court proceedings to all citizens including those of modest means. The Board seeks to ensure those persons qualifying for Legal Aid will receive access to a solicitor within a 4 month period. Civil legal aid and advice is provided primarily through a network of law centres by solicitors employed by the Board. A complementary service is provided by solicitors in private practice who are engaged by the Board on a case-by-case basis. Barristers may also be engaged as necessary. The work is demand driven, applications are assessed on their merits and applicants are means tested. Work is outsourced where internal capacity is unavailable and subject to budgetary constraints. The Legal Aid Board has identified outsourcing work in the District Court as providing greater value for money. |
| Are outputs well defined? | 4 | 3.5 | Yes, Service delivery is the key principle. Provide legal services to a maximum number of applicants within available resources (staffing and budget constraints). Reduce the length of waiting time and the number waiting for access to legal advice. |
| Are outputs quantified on a regular basis? | 4 | 4 | Financial reports and other management information provided on a monthly basis. Service delivery report (demand, waiting times etc.) provided to the Board monthly. Much improved management information is available through EOS database system. The outputs are also quantified on an annual basis and published in the Legal |

| | | | Aid Board Annual Report. Among items reported on are the numbers of cases closed, the number of certificates issued to Private Practitioners and the expenditure incurred on the outsourced legal services. |
|--|---|-----|---|
| Is there a method for monitoring efficiency on an ongoing basis? | 4 | 3.5 | A 'triage' approach is operated in a number of law centres to minimise the impact on applicants caused by delays in accessing full legal advice. Regular monitoring of reports on workload and budgets to Board, Finance and Audit and Risk Management Committees. Monthly SMT meetings. Case fees for outsourced legal services have been reduced twice since 2008, 8% cuts on both occasions. This is monitored on an annual basis. The Legal Aid Board has identified outsourcing work in the District Court as providing greater value for money. Only 10 Circuit Court cases were outsourced in 2014, none in 2013. The number of Private Practitioner Certificates granted reduced from 5,600 in 2013 to 5,200 in 2014. Legal Fees paid reduced from €9.5m to €9m in 2014. The Boards salary costs aso reduced by 1%. The number of cases closed in 2014 was 5,757 up from the previous years 4,934 The VFM 2011 Report had a number of efficiency recommendations and these have not fully been implemented. |
| Are outcomes well defined? | 4 | 3.5 | Yes, to maximise throughput of cases within the resources available. Outcomes are either advice is provided, legal case does not proceed or is withdrawn, settled under negotiation or Court decision. Despite significant pressure on the service all requests for civil legal aid are being dealt with. The number of cases waiting for legal advice has reduced from over 5,000 on 1 January 2014 to 3,400 by end of year. However, 15 of the 32 law centres had waiting times in excess of 4 months. The number of cases closed in law centres in 2014 was 5,757 up from the previous years 4,934. The number of Private Practitioner cases closed was not |

| | | | disclosed. |
|---|---|-----|---|
| Are outcomes | 4 | 3.5 | |
| quantified on a regular basis? | 4 | 5.5 | Yes, Outcomes are quantified for presentation in the Legal Aid Board Accounts (expenditure) and Annual Report (operational outcomes on cases). There is monthly monitoring at Board level. |
| Is there a method for monitoring effectiveness on an ongoing basis? | 4 | 3.5 | Yes, Regular reporting on expenditure and completed casework to Board, Finance and Audit and Risk Management Committees. Monthly Senior Management Team (SMT) meetings, monitoring of waiting times and caseload. District Court Cases are mostly outsourced and are generally complete within a 6 month period. |
| Have formal VFM evaluations or other evaluation been completed in the year under review? | 2 | 0 | A VFM review was carried out in 2011. While many of the recommendations have been progressed there remain some to be fully implemented. Continuous reviews of expenditure and service delivery are discussed at Board meetings held monthly. |
| Are plans for new evaluations made in good time to ensure that they are completed in time to feed into the annual budget cycle? | 4 | 3 | Organisational priorities, Business Plans. Regular monitoring of budgets and examination of expenditure to ensure service delivery is key budgetary priority. 2 fee reductions have occurred since 2008 and this is consistently monitored. |
| Are unit costing compiled for performance monitoring? | 4 | 2 | Law centre solicitor's outputs are being monitored and the Legal Aid Board has restructured the reporting arrangements with Law Centres. Unit costing are compiled and monitored for Counsel fees. High costs cases are examined on a regular basis. Unit costing was recommended as a performance indicator in the value for money report but has not been implemented by the Board. |

Quality Assurance Opinion: Overall Assurance rating – 3.05

A review was carried out on the outsourced Civil Legal Aid managed by the Legal Aid Board. The review examined the outsourcing of Civil Legal Aid work to 31 December 2014. The Legal Aid Board provides legal aid and advice in civil cases to those of modest financial means, subject to the provisions of the Civil Legal Aid Act 1995. Civil legal aid and advice is provided primarily through a network of law centres by solicitors employed by the Board. A complementary service is provided by solicitors in private practice who are engaged by the Board on a case-by-case basis and is subject to budgetary resources. The Legal Aid Board monitors the number of cases on hand and aims to provide a first consultation within a 4 month period. The quality aspect of outsourced cases is monitored by the Civil Operations Unit. The Board has, twice in recent years, reduced the fees payable to Solicitors and Barristers and continuously monitors the expenditure on outsourced legal services, the case numbers and throughput. The cost of legal services (legal fees and other expenses) has been reduced over the last number of years to almost €9 million in 2014 a reduction of 6% over the previous year. There is a number of the 2011 Value for Money report recommendations which have not been fully implemented and should be fully implemented at an early date. A revised management structure has been put in place in 2015 for law centres and the management of workloads is being closely monitored. There remain delays in 15 law centres which are not meeting the target of the 4 months for legal advice; however, the Legal Aid Board has received an increase to its budget for 2016 much of which is being targeted at reducing the waiting list and also to reduce the delay for initial consultation.

Self Assessed by:

Date:

08/02/16

Quality Assurance Unit Quality Assessed by:

Date:

(09/02/16)

Checklist 6: - Capital expenditure completed

Assessed Quality Assurance Rating assigned by Internal Audit - N/A

| | | Internal | |
|----------------------------------|-------------|-----------|--------------------------|
| | | Audit | |
| | Self- | Quality | |
| | Assessed | Assurance | |
| GENERAL | Compliance | Rating: 0 | |
| | Rating: 0-4 | -4 | Comment/Action Required |
| Were the required post-project | _ | | |
| reviews carried out? | N/A | N/A | No programmes identified |
| Was a post project review | | | |
| completed for all | | | |
| projects/programmes exceeding | | i | |
| €20m? | N/A | N/A | No programmes identified |
| If sufficient time has not | | | |
| elapsed to allow a proper | | | |
| assessment of benefits has a | | | |
| post project review been | | | |
| scheduled for a future date? | N/A | N/A | No programmes identified |
| Were lessons learned from post- | | | |
| project reviews disseminated | | | |
| within the Sponsoring Agency | | | |
| and to the Sanctioning | | | |
| Authority? | N/A | N/A | No programmes identified |
| Were changes made to the | | | |
| Sponsoring Agencies practices | | | |
| in light of lessons learned from | | | |
| post-project reviews? | N/A | N/A | No programmes identified |
| Was project review carried out | | | |
| by staffing resources | | | |
| independent of project | | | |
| implementation? | N/A | N/A | No programmes identified |

Quality Assurance Opinion: Overall Assurance rating N/A

There were no Completed Capital expenditure Projects in 2014 in the Departments Vote 24.

| Self Assessed by: | J. W. | Date: | (28/02/16) |
|-------------------|-------|-------|------------|
| | V | | |

Quality Assessed by:

Date: (09/01/16)

Checklist 7: Current Expenditure that (i) reached the end of its planned timeframe or (ii) was discontinued

Assessed Quality Assurance Rating assigned by Internal Audit - N/A

Quality Assurance Opinion: Overall Assurance rating - N/A

The Department of Justice and Equality (Vote 24) had 2 programmes of expenditure which went through a process whereby the expenditure programmes were subsumed into the newly created Agencies under legislation.

The original programmes of expenditure were broadened and the roles undertaken by the Garda Síochána Complaints Board now come under the remit of the Garda Síochána Ombudsman Commission. The Commissioners of Charitable Donations and Bequests were subsumed into the Charities Regulatory Authority. A further review of these Offices was not considered necessary as these were reviewed as part of the assessment of resources required for the new offices with the roles and functions set out under legislation.

- (i) The Gárda Síochána Complaints Board: The Garda Síochána Ombudsman Commission took over the functions of the Garda Síochána Complains Board in mid-2007. This was provided for in the Garda Síochána Act 2005. It was, however, necessary to maintain the existence of the Garda Complaints Board until all complaints involving the Board concluded, including some matters which were the subject of civil proceedings. No new cases were received since 2007 and all cases on hand relating to complaints referred to the Board were finalised in late 2013, the work of the Board concluded in 2014.
- (ii) The Commissioners of Charitable Donations and Bequests were dissolved on 16 October 2014 and the budget line discontinued at the end of 2014. This was done under the terms of the 2009 Charities Act which required that the Commissioners be dissolved on the establishment day of the new statutory agency the Charities Regulatory Authority which was established on the 16th October 2014. The functions of the Commissioners were transferred to the new agency.

| The Gárda Síochána | | | |
|------------------------------|---------------|----------------|---------------------------------------|
| Complaints Board | | | |
| | | Internal Audit | |
| The Commissioners of | | Quality | |
| Charitable Donations and | Self-Assessed | Assurance | |
| Bequests | Compliance | Rating: | |
| | Rating: 0-4 | 0 – 4 | Comment/Action Required |
| | | | Government decisions were involved in |
| | | | replacing the Garda Síochána |
| | | | Complaints Board and the |
| | | | Commissioners for Charitable |
| Were reviews carried out of, | | | Donations and Bequests. The Business |
| current expenditure | | | cases for staffing and resourcing the |
| programmes that matured | | | replacement offices examined the |
| during the year or were | | | workload being subsumed into the new |
| discontinued? | n/a | n/a | agencies. |
| Did those reviews reach | | | |
| conclusions on whether the | | | |
| programmes were effective? | n/a | n/a | |
| Did those reviews reach | | | |
| conclusions on whether the | | | |
| programmes were efficient? | n/a | n/a | |
| Have the conclusions reached | | | |
| been taken into account in | n/a | n/a | |

| related areas of expenditure? | | | |
|---------------------------------|-----|-----|--|
| Were any programmes | | | |
| discontinued following a | | | |
| review of a current expenditure | | | |
| programme? | n/a | n/a | |
| Was the review commenced | | | |
| and completed within a period | | | |
| of 6 months? | n/a | n/a | |

Date:

(08/02/16)

Self Assessed by:

Quality Assurance Unit
Quality Assessed by:

Date:

(09,02,16)

6.2 Main issues arising from the checklist assessment

• The Departments checklist and guidelines require updating to incorporate the revised changes made to the Spending Code by DPER

6.3 Main issues arising from the detailed quality assurance checks

- A number of the Legal Aid Boards 2011 Value for Money report recommendations have not been fully implemented. These should be implemented as a priority.
- There should be an emphasis on performance indicators to ensure value for money in all programmes and capital projects. The performance indicators recommended in the Value for Money report should be implemented immediately and reviewed periodically by the Legal Aid Board.
- It was noted that the State Pathology project changed significantly without a second appraisal being carried out (new build changed to refurbishment of a former Garda station). In future where capital projects have varied considerably from the original plan a sufficiently detailed appraisal of the revised project should be carried out and an appropriate sanction sought. It is important that each business case and appraisal is comprehensive and in line with the Public Spending Code.
- There needs to be greater awareness and increased documentation of performance indicators (i.e. cost, time lines, quality etc) when projects are progressing from feasibility and business case to implementation of the programme or project. The terms by which the post project review will measure the success or otherwise should flow from these performance indicators. (restated)
- Though the Department is the junior partner in the State Pathology capital project it should ensure that the Project Board set out formally their terms of reference. Appropriately detailed progress reports should be provided by the Project Manager to the Project Board to inform them on progress, advise on the budget and track all variations to the project. (restated)
- Regular reports should be provided on a biannual basis to the Management Board on (i) appraisal of capital projects (ii) management of capital projects and (iii) progress on capital programmes. This is a Public Spending Code requirement.
- A Capital Projects oversight process should be put in place in the Department to ensure proper governance of capital projects in/across the Department. (restated)

6.4 Next steps: Addressing quality assurance issues

- Feedback from Department of Public Expenditure and Reform on the outcomes of the Assurance reports from the various Departments would ensure standardisation and consistency in returns.
- The Department of Justice and Equality need to ensure that the issues identified in this report (6.2. and 6.3 above) are resolved/implemented in a timely manner.

${\bf Appendix} \,\, {\bf 1-2014} \,\, {\bf Quality} \,\, {\bf Assurance} \,\, {\bf Recommendations}$

| # | 2014 Recommendations | Status | Comments | Date to implement |
|---|--|---|----------|-------------------|
| 1 | The Departments checklist and guidelines require updating to incorporate the revised changes made to the Spending Code by DPER | New Recommendation | | |
| 2 | A number of the Legal Aid Board 2011 Value for Money report recommendations have not been fully implemented. These should be implemented as a priority. | New Recommendation | | |
| 3 | There should be an emphasis on performance indicators to ensure value for money in all programmes and capital projects. The performance indicators recommended in the Value for Money report should be implemented immediately and reviewed periodically by the Legal Aid Board. | | | |
| 4 | It was noted that the State Pathology project changed significantly without a second appraisal being carried out (new build changed to refurbishment of a former Garda station). In future where capital projects have varied considerably from the original plan a sufficiently detailed appraisal of the revised project should be carried out and an appropriate sanction sought. It is important that each business case and appraisal is comprehensive and in line with the Public Spending Code. | New Recommendation | | |
| | | Recommendation Restated from 2013 | | |

| 6 | Though the Department is the junior partner in the State Pathology capital project it should ensure that the Project Board set out formally their terms of reference. Appropriately detailed progress reports should be provided by the Project Manager to the Project Board to inform them on progress, advise on the budget and track all variations to the project. (restated) | Restated from | |
|---|---|---------------|--|
| 8 | Regular reports should be provided on a biannual basis to the Management Board on (i) appraisal of capital projects (ii) management of capital projects and (iii) progress on capital programmes. This is a Public Spending Code requirement. | | |

Appendix 2 – Follow Up of 2013 Quality Assurance Recommendations

| | Original no. | Implemented | Restated in 2014 | Ongoing | |
|-----------------|--------------|-------------|------------------|---------|-------------------|
| | | | | | Total Outstanding |
| Recommendations | 11 | 2 | 6 | 3 | 3 |

5 of the 2013 recommendations have been restated but merged into 3 recommendations in 2014. In 3 of the recommendations there is ongoing work

| | 2013 Recommendations | Status | Comments |
|---|---|--|--|
| 1 | Clearer guidance and targeted training for Public Spending Code Quality Assurance Reporting needs to be developed and provided. | Ongoing Further work required. | Ongoing, a number of training seminars were provided in 2014, however further awareness training is required. |
| 2 | Revised/Updated sanctions from both the Department and DPER to proceed with the Office of the State Pathologist project should be sought. | Complete | Sanction was received. See 2014 Spending Code checklist 2 for further details. |
| 3 | A comprehensive business case and appraisal in line with the Spending Code should be completed in advance of the Project advancing to planning and design stages. | Cancelled Recommenda tion restated in 2014. | The project has progressed to tender. The business case put forward did not meet the Spending Code requirements. The completion of business case and detailed appraisals is recommended for all future projects. |
| 4 | There should be a set of current expenditure templates available to guide evaluation of new Programmes. | Complete | Current expenditure templates are available. |
| 5 | There should be an Oversight body to manage capital works. | Cancelled Repeated in recommendat ion 9 | A Project Board has been established to provide oversight of the project and comprises representatives from all stakeholders in the project. |
| 6 | A review of the Office of the State Pathologist project should be carried out prior to proceeding to tender to ensure that the project as designed meets the needs of the Coroners office and the Office of the State Pathologist, that it provides value for money and that it is the most viable option. In future where projects have varied considerably from the original plan a sufficiently detailed appraisal of the revised project should be carried out and appropriate sanction sought. | Recommenda tion restated in 2014 for future projects | The project has progressed to tender. No further appraisal was carried out for the revised project. The completion of a business case and detailed appraisals is recommended for all future projects. |

| 8 | There needs to be greater awareness and increased documentation of performance indicators when projects are progressing from feasibility and business case to implementation of the programme or project. The terms by which the post project review will measure the success or otherwise should flow from these performance indicators. Though the Department is the junior partner in the project it should ensure that the Project Board set out formally their terms of reference, the project manager should be formally nominated to coordinate the project among the consortium (Justice / Office of the State Pathologist and Dublin City Council Coroners Office), to manage and monitor the progress with the building project. Appropriately detailed progress reports should be provided by the Project Manager to the Project Board to inform on progress, advice on the budget and track all variations to the project. | Cancelled Recommenda tion restated in 2014 Cancelled Recommenda tion restated in 2014 for future projects | The Prisons and Probation Policy Unit are reviewing the capital project (Coronors Office and Office of the State Pathologist) for performance indicators on which to evaluate the success or otherwise of the project. This needs to be carried out at pre tender stage for future projects. The Project Board is guided by the Public Spending Code guidelines in bringing the project to tender stage and monitoring the project. Formal terms have not been set out. The project is due for completion by April 2016. The Project Board is monitoring progress with the project against budget and timelines. Variations to the project are being closely monitored. |
|----|---|---|--|
| 9 | A Capital Projects oversight Board should be put in place in the Department to ensure proper Governance with all capital projects in the Department (Vote 24). | Not implemented. Cancelled Recommenda tion restated in 2014. | |
| 10 | The procurement of asylum accommodation centres (commercial) should be regularised as set out in the value for money report. | Ongoing | Changes to the system were on hold pending a decision on the recent High Court challenge to the system and any further appeal. Work is ongoing to regularise these matters. |
| 11 | Further training on the Public Spending Code and feedback from Department of Public Expenditure and Reform on the outcomes of the Assurance reports from the various Departments would ensure standardisation and consistency in returns | Ongoing | Feedback has not been received from DPER. Some changes have been made to the checklists for 2015, further work is required. |

| Inventory To | Inventory Template - Capital | | | | |
|--|--|--|-------------------------------|---|---|
| User Guide: | For Departments to know that they are compliant with the Public Spending Code they first need to be aware of the applies in their Department. This sheet is designed to assist Departments to draw up or update your inventories of: | ompliant with the Public Spending Cocs designed to assist Departments to dr | de they first raw up or up | For Departments to know that they are compliant with the Public Spending Code they first need to be aware of the areas of expenditure to which the Code applies in their Department. This sheet is designed to assist Departments to draw up or update your inventories of: | |
| | (i) Expenditure Being Considered: New Capital Projects or Capital Grant S more.This should relate to expenditure v €0.5m to €5m, €5m to €20m, €20m+) | chernes andor significant extensions to there final approval in principle has no | s existing pro | (i) Expenditure Being Considered:New Capital Projects or Capital Grant Schemes andor significant extensions to existing programmes/schemes that will involve annual expenditure of €0.5m or more. This should relate to expenditure where final approval in principle has not yet been granted. (These should be banded/identified by anticipated cost i.e €0.5m to €5m, €5m to €20m, €20m+) | |
| | (ii) Expenditure Being Incurred: Capital Projects or Capital Grant Schemes (annual expenditure >€0.5m) that are incurring expenditure. | es (annual expenditure ≻€0.5m) that a | ire incurring | expenditure. | |
| | (iii) Expenditure that has Recently Ended: Capital Projects or Capital Grant Schemes (annual exopenditure ≻€0.5m) | s (annual exopenditure >€0.5m) | were comple | that were completed or discontinued | |
| | Expenditure should be classified clearly according to the categories set o | according to the categories set out abo | ove and in o | ut above and in order of expenditure | |
| | | | | | |
| Commencement | Parent Sanctioning Body Department | Sanctioning Body Sponsoring Body Programme type | Number of projects | Project name/Description Status: Under consideration Being incurred | Overall project spend in 2014 Em - taken from out-turn |
| Expenditure being incurred 2014 Departm | incurred Department of Justi DPER | Department of Justic Asset Purchas | Multi | Asset Purchase - subheads <€0.5m | 0.94 |
| Expenditure being considered 2014/15 Departmen | considered Department of Justi DPER | Department of Justic Asset Purchas | Multi | State Pathology Building (Shared building with City Mortuary) | 0.13 |

Inventory Template - Current expenditure

User Guide:

For departments to know that they are compliant with the Public Spending Code they first need to be aware of the areas of expenditure to which the Code applies in their Department. This sheet is designed to assist Departments to draw up or update you inventories of:

(f) Expanditure Being Considered:
New Current Expanditure programmes of significant extensions to existing programmes that will involve annual expenditure of €0.5m or more. This should relate to expenditure where final approval in principle has

(ii) Expenditure Being Incurred: |Current Expenditure schemes and programmes (annual expenditure greater than >€0.5m) that are incurring expenditure.

(iii) Expenditure that has Recently Ended: Current Expenditure schemes or programmes (annual expenditure ≻€0.5m) that were completed or discontinued

Expenditure should be classified clearly according to the categories set out above and in order of expenditure

| Overall Programme spend in 2014 Em - taken from | 25.55 | 17.82 | 1.07 | 0.75 | 0.74 | 3.17 | 2.99 | 3.99 | 2.12 | 1.11 | 0.61 | 3.08 | 63.00 |
|---|------------------------------------|---------------------------------------|------------------------------------|---|---------------------------------------|------------------------------------|---------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|-------------|
| Annuai Expenditure P | 200 | 41-Dag-16 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | 31-Dec-14 | |
| Current Expenditure or Current Expenditure | Current | Current | Current | Current | Current Expenditure | Current | Current Expenditure | Current Expenditure | Current Expenditure | Current Expenditure | Current Expenditure | Current Expenditure | |
| Status: Under consideration Being incurred Recently ended | Posta soci socio | | Being incurred | Being incurred | Being incurred | Being incurred | Being incurred | Being incurred | Being incurred | Being incurred | Being incurred | | |
| Major expenditure element | Fees - solicitors (Legal Aid - | unsel (Legal Aid - | | Technical Reports (Legal Aid - 190427 Criminal) | Reports (Legal Aid - | osts (Immigration | osts (Asylum & ation) | 131101 Legal Expenses B | 90425 Non-Bail Costs B | 190424 Bail Costs B | 131107 Court Awards B | Legal - subheads <€0.5m B | |
| Subhead | 190411 | 100408 | 190436 | 190427 | 190426 | Court C 190301 (Cases) | 1903061 | 131101 | 190425 | 190424 E | 131107 | | |
| Description of Expenditure Class by Vote[Description subhead) | 24 l egal | 17 PG9 | 24 Legal | 24 Legal | 24 Legal | 24 Legal | 24 Legal | 24 Legal | 24 Legal | 24 Legal | 24 Legal | 24 Legal | Legal Total |
| Vete | 24 | 24 | 24 | 24 | 24 | 241 | 24 1 | 24 1 | 241 | 24 1 | 24 1 | 24 [| _ |
| Contracting | Justice | Justice | Justice | Justice | Justice | Justice | Justice | Justice | Justice | Justice | Justice | Justice | |
| Programme | Current | Current | Current | Current | Current | Current | Current | Current | Current | Current | Current | Current | |
| Parent Department | Department of Justice and Equality | Department of Justice and Equality | Department of Justice and Equality | Department of Justice and Equality | Department of Justice and Equality | Department of Justice and Equality | Department of Justice and Equality | Department of Justice and Equality | |
| Commencement year | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | |

| 10.11 | | | | | | Total | | | | |
|-------|-------------|------------------------|----------------|---|------------------------|--------------------------------|----|---------|---------|---------------------------------------|
| 0.12 | 31-Dec-14 | Expenditure | Being incurred | subheads <€0.5m | S | Contracted Sees Consultancy | 47 | popper | | (mark- |
| | 31-Dec-14 | Current | Being incurred | Contracted Services | | Collitation Oves Collisations | j | 200000 | | Department of Justice |
| 09:0 | # 1 00 T 00 | Current | parlive veloci | Contract /Temporary/Non | 130746 | 24 Contracted Sees Consultancy | 24 | Justice | Current | Department of Justice and Equality |
| 1.05 | 31-Dec-14 | Current Expenditure | Being incurred | Contracted Services | 130745 | 24 Contracted Sces Consultancy | 24 | Justice | Current | Department of Justice and Equality |
| 8.34 | 31-Dec-14 | Current Expenditure | Being incurred | 150146 IT Contracted Services | 150146 | 24 Contracted Sces Consultancy | 24 | Justice | Current | Department of Justice and Equality |
| 3.95 | | | | | | CICT Total | | | | 2014 Descriptions of 1.0612 |
| 3.95 | 31-Dec-13 | Current | Being incurred | Awards - Compensation for Personal Injuries Criminally Inflicted | 190166 | 24 CICT | 24 | Justice | Current | Department of Justice and Equality |
| 11.88 | | | | | | Office Admin Costs Total | | | | |
| 5.09 | 31-Dec-14 | Current Expenditure | Being incurred | Omice Admin costs - subheads <€0.5m | | 24 Office Admin Costs | 24 | Justice | Current | and Equality |
| 0.58 | 31-Dec-14 | Current | Being incurred | Building Security | 160141 | 24 Office Admin Costs | 24 | Justice | Current | and Equality Department of Justice |
| 0.89 | 31-Dec-14 | Current Expenditure | Being incurred | 160106 Office Cleaning Costs | 160106 | 24 Office Admin Costs | 24 | Justice | Current | and Equality |
| 1.08 | 31-Dec-14 | Current Expenditure | Being incurred | 130801 Translation/Interpretation | 130801 | 24 Office Admin Costs | 24 | Justice | Current | and Equality Department of Justice |
| 1.42 | 31-Dec-14 | Current Expenditure | Being incurred | Laboratory Supplies - Non- Assets - Forensic Science Laboratory | 190251 | 24 Office Admin Costs | 24 | Justice | Current | Department of Justice and Equality |
| 2.82 | 31-Dec-14 | Current Expenditure | Being incurred | Rental/Lease of Accommodation | 160116 | 24 Office Admin Costs | 24 | Justice | Current | and Equality |
| 15,96 | | | | | | Grant in Aid Total | | | | Donormond of Locker |
| 0.82 | 31-Dec-14 | Current Expenditure | Being incurred | Equality Commission (Non- Pay) | 190606 | 24 Grant in Aid | 24 | Justice | Current | Department of Justice and Equality |
| 0.05 | 31-Dec-14 | Current Expenditure | Being incurred | Free Legal Advice Centres 190606 (Non-Pay) | 190606 | 24 Grant in Aid | 24 | Justice | Current | Department of Justice and Equality |
| 15.09 | 31-Dec-14 | Current Expenditure | Being incurred | Legal Aid Board Grant in Aid 190606 (Non-Pay) | 1906061 | 24 Grant in Aid | 24 | Justice | Current | and Equality |
| 34.85 | | | | | | Grant Schemes Total | | | | Section 1 |
| 0.14 | 31-Dec-14 | Current Expenditure | Being incurred | Grant schemes - subheads <€0.5m | | 24 Grant Schemes | 24 | Justice | Current | and Equality |
| 0.82 | 31-Dec-14 | Current Expenditure | Being incurred | Payment - Administration of Grants | Payme 190608 Grants | 24 Grant Schemes | 24 | Justice | Current | Department of Justice and Equality |
| 3.56 | 31-Dec-14 | Current | Being incurred | Garda Youth Diversion European Social Fund Grants (submeasures 1 & 2) | 190610 | 24 Grant Schemes | 24 | Justice | Current | Department of Justice and Equality |
| 4.81 | 31-Dec-14 | Current Expenditure | Being incurred | Young Peoples Probation Grants | 190611 | 24 Grant Schemes | 24 | Justice | Current | and Equality |
| 7.99 | 31-Dec-14 | Current Expenditure | Being incurred | Garda Youth Diversion/Local Drug Task Force Grants | 190609 | Grant Schemes | 24 | Justice | Current | and Equality |
| 17.53 | 31-Dec-14 | Current Expenditure | Being incurred | Payment - Grant | 190601 | 24 Grant Schemes | 24 | Justice | Current | and Equality |
| 52.38 | | | | | | Asylum Accommodation Total | | | | |
| 1 | 31-Dec.14 | Current | Being incurred | Asylum Accomodation - subheads <€0.5m | | 24 Asylum Accommodation | 24 | Justice | Current | Department of Justice and Equality |
| 8.00 | 34-Dec.14 | Current | Being incurred | State Owned Property - 190106 Accomm for Asylum Seekers | 190106 | 24 Asylum Accommodation | 24 | Justice | Current | Department of Justice and Equality |
| 44.38 | 31-Dec-14 | Current | Being incurred | Commercial Property - Accommodation for Asylum Seekers | 190176 | 24 Asylum Accommodation | 24 | Justice | Current | Department of Justice and Equality |

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| |
| ICI - subneads <€0.5m Being incurred |
| |
| 130708 Repatriation Return Fund (EU) Being incurred |
| - |
| Dublin 11 Transfer Flight Being incurred |
| , |
| |
| 120101 Home Travel - Mileage Being incurred |
| nce |
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| |
| Being incurred |
| s Fees |
| Discretionary (ex-gratia) Awards Being incurred |
| Board Fees - subheads <€0.5m Being incurred |
| |
| Being incurred |
| Utilities - subheads <€0.5m Being incurred |
| |
| Asset - IT Other Software - Project Asset (CIP) |
| set |
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| | EU notice date Contract price |
|---------------------|---|
| PROCUREMENT Details | Advertised Date Tender location Awarded to |
| | Programme type Sanctioning Body Contracting Body Vote Main Subhead Project name/Description |
| PROJECT DETAILS | Vear Parent Department |

Please include procurements relating to capital projects, or capital grant schemes with a value over the lifetime of the contract equal to or exceeding £2m. Expenditure should be

| | Output to date |
|-----------------|---|
| OUTPUT | Expected output on completion |
| | Value of contract Date of variations completion |
| Overall | Sumulative spend Projected to 2013 final cost |
| Overall | Spend (2013 |
| PROGRESS REPORT | Contract start Contract Date Completion date Status |

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Website Procurements Publication - Current

| ent expenditure programmes/projects > €10m should be set out here |
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| | Procurement /Budget Details | Advertised | Date Tender location Awarded to |
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| | | | Project name/Description |
| | | | Expenditure Main Subhead |
| | | | contracting Body Vote New |
| | | 0 | e sanctioning Body |
| DEC IECT DETAIL S | TANGECT DETAILS | Darone Company of the control of | raidin Department Programme typ |

Nil contracts with expected expenditure > €10m

2014

Year

Please include procurements relating to capital projects, or capital grant schemes with a value over the lifetime of the contract equal to or exceeding €2m. Expi

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| | | |
| 13 | Output to date | |
| | | |
| ООТРОТ | expected output on completion | |
| Overall | to Dec 2013 | |
| | 2013 | |
| PROGRESS REPORT | Start date Finish date | |
| 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Start date | |
| E STATE OF S | EU notice date Contract price | from the |
| | ite Contr | d be taker |
| | EU notice da | anditure should be taken from the |