

**Clarifications made on etenders**

<b>Etender Question reference no.</b>	<b>Tenderers Questions</b>	<b>Etender Reply reference no.</b>	<b>Clarification</b>
1341503	Could we request for the ESPD to be in electronic format? Also, could you let us know how to upload it once it is completed.	1349713	A Word versio of the ESPD has been uploaded which can be completed electronically. Tenderers must only insert their replies in the document and not otherwise amend the document. Uploading documents to etenders and other technical questions on using etenders should be addressed to the etenders help desk.
1341503	Where it states in Introduction 1a, page 21, where details of the Tenderer's experience in providing ferry services of a similar nature on an all year round basis. If a tenderer has no experience in running a service and this is not a scoring issue will the Tenderer be rejected as non-compliant?	1349713	No
1343002	In respect of the passenger numbers provided in Appendix 1 – Question 1b and in 3.2A, Item 1.2 please advise whether passenger numbers are for one way or return journeys.	1351309	These are one-way journeys
1343002	In respect of the information provided in respect of the amount of cargo carried in the years 2013 to 2016, please advise whether these tonnages includes fuel transported to the island for the Electricity Supply Board for the island's electrical generators.	1351309	The contracting authority does not hold a more detailed breakdown of cargo quantities other than that which has already been provided.
1343002	The previous experience of a Tenderer does not appear to be taken into account in the tender award criteria, even though information regarding previous experience is to be included in the submission in response to Question 1 of Appendix 1 of the RFT. Is that intentional?	1351309	Yes

1343008	Section 4 of Appendix 2 of the RFT refers to a “CPI clause” which is stated as being “detailed above in this schedule”. There does not appear to be a CPI clause detailed.	1351507	The CPI clause in question refers to the provision at Appendix 2 clause 2 Subvention levels “subvention levels in years 2 – 5 of the contract will be determined with reference to movement in the Consumer Price Index excluding that portion of the index which is related to fuel costs.”
1343008	Are the terms “Tender Subsidy” and “Total Subsidy” interchangeable and meant to refer to the amount entered as “Subsidy Requirement” on Page 36 of the RFT?	1351507	Yes
1343008	For the purpose of determining the maximum passenger fare what defines an “Islander” and a “Non-islander”?	1351534	Islanders are defined as persons normally resident on the island.
1343008	Is there any further information regarding the breakdown of cargo quantities available?	1351534	The Contracting Authority does not hold a more detailed breakdown of cargo quantities other than that which has already been provided.
1343008	The last part of question 11 of the RFT (ticket sales) suggests that those who purchase tickets in advance of the scheduled departure time of the sailing are not guaranteed a place on the vessel. We feel this condition could lead to a situation where intending passengers who purchased tickets at a location remote from the departure pier, say 3 hours in advance of the scheduled sailing time, could be refused access to the vessel having travelled a distance to the pier in the intervening period. This could lead to what we think would be legitimate complaints from such intending passengers. Can this requirement be reviewed?	1351534	This text is not being revised.